SMS Terms & Conditions

1- SMS Consent Communication:

The information, including phone numbers, obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

2- Types of SMS Communications:

If you have consented to receive text messages from Origin Specialty Underwriters, you may receive messages related to the following (provide specific examples):

- Claim status including updates
- Filed claim receipt
- Received your claim; more information is needed

Example: "Hi, We have received your claim filed with Origin Specialty Underwriters Agency, LLC. For further information, contact us at <u>claims@origin-specialty.com</u> or (847)807-3311. Inform your claims adjuster if you want to Opt-Out of the messaging system."

3- Message Frequency:

You may receive up to 1 SMS message per week regarding your request.

4- Potential Fees for SMS Messaging:

Please note that standard message and data rates may apply, depending on your carrier's pricing plan. These fees may vary if the message is sent domestically or internationally.

5- Opt-In Method:

You may opt-in to receive SMS messages from Origin Specialty Underwriters in the following ways:

We Ask Them Verbally

Opt-in keywords: Opt-in message: Thank you for opting into SMS messaging from Origin Specialty Underwriters. You may receive 1 message per week. To opt out, text STOP. For assistance, text HELP or visit https://origin-specialty.com/. Message & data rates may apply. 6- Opt-Out Method:

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. You will no longer receive messages from Origin Specialty Underwriters. To opt back in at any time reply START

7- Help:

If you are experiencing any issues, you can reply with the keyword HELP. You can find help online at https://origin-specialty.com/.

8- Standard Messaging Disclosures:

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
 For assistance, text "HELP" or visit our Privacy Policy at https://origin-specialty.com/privacy-notice/ or Terms and Conditions at https://origin-notice/ specialty.com/terms-of-use/ pages.
- Message frequency may vary